

November 21,2002

Congresswoman Jane Harman 36th Congressional District 229 Cannon House Office Building Washington, D.C. 20515

DEC 0 3 2002

RE: South Bay – Proposed Telephone Area Code Split

Dear Congresswoman Harman:

This is in reference to the various proposals being considered to change our (310) area code.

Sunrider International of Torrance, California, along with its affiliate companies, has several hundred employees in southern California. We manufacture and distribute various food supplements and cosmetic and skin care products internationally. Our manufacturing operations and world headquarters are located here. While the growth of both the economy and population create demands upon our existing communication systems, any change of our area code will adversely impact us. Splitting the area code now will not only cause us to incur additional costs, such as new stationery, signage, marketing literature and related printing expenses, but will also inconvenience our customers and vendors. We estimate our direct costs for any area code change to exceed several thousand dollars.

We would kindly request your opposition to any change to our (310) area code. Any split of our area code would be yet another significant factor making it more challenging to remain competitive, and hurt local business.

Thank you for your anticipated support in retaining our area code. Should you have any questions, please let me know.

Sincerely,

SUNRIDER INTERNATIONAL

Paul McCabe Senior Counsel

PM/fhl

cc: Barbara Glennie, Torrance Area Chamber of Commerce

Answering Service • Voice Mail • Alphanumeric Paging • FAX • Electronic Mail • PC Interface

11-25-2002

310 Area Code Hearing, El Segundo, California.

Area Code Split - A Lose-Lose Proposition.

Area code splits are aptly named. They split conimunities who fight to avoid changing telephone identities. The South Bay has experience. The 310 area code already split from 213, and then went to 10 digit dialing, then the repeal of the 10-digit dialing. No one wins. The winning halfeams only a short reprieve from another split.

Splits fail in their mission. They actually generalc wasted numbers as businesses must get new numbers in the new area code to maintain their "local presence". The current system produces de facto 10-digit dialing as areas get smaller and smaller.

This 310 split is a unique case of double jeopardy. We programmed our community to accommodate the I0 digit mandate. This creates added potential for confusion and failure. The 10 digit programming means emergency dialers will fail within the new area code. Dialers include freeway call boxes, elevator phones, water level alarms, security alarms, medic alerts and apartment gates. In a "normal split" 7 digit dialers within an area code would continue to work. Due to 10 digit programming, they will dial wrong numbers.

Splits generate needless expenses in an already tough economy. The cost to niy small business is in the thousands of dollars in labor and re-programming costs in addition to the potential for liability of failed dialers. Ironically, we paid in vain for the IO-digit mandate. Additional expenses include printing and advertising changes to reflect our new number. Costs will be born by businesses, cities and counties. Expenses lower profits and therefore federal and state income taxes.

If anybody wins in an area split, the win is subsidized by you and me.

Steven Diels AAMCOM 310-318-5589 Steve@AAMCOM.com

November 25.2002

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, D.C. 20554

Re: Numbering Resource Optimization; Petition of the California Public Utilities Commission for Authority to Implement Technology-Specific Overlay Area Codes; Petition of the California Public Utilities Commission for Waiver of the Federal Communication Commission's Contamination Threshold Rule. CC Docket No. 99-200

Dear Ms. Dortch:

An area code split in 310 would hurt me for these reasons:

| The died code split in 510 would have the for these reasons. |
|--|
| 12 OF THE SENIOR RESIDENTS AT FARK VISTA |
| CAN'T REMEMBER THEIR PHONE NUMBERS AS IT |
| 15 TE VOIL CHAIGE THE 310 AREA CODE IT WILL |
| L'ELDOUBTABLY CAUSE GRAVE PROBLEMS EURNOT |
| THESE FOLKS BUT ALL OF US IN ET |
| SEGUNDO DE GENT DO 10 DIGETS! |
| I urge the FCC to grant the petitions filed by the California Public Utilities Commission as soon as possible. |
| Please consider this letter as part of the record in this proceeding |
| Thank you |

| Thank jou, | |
|--|---|
| LORRAINE BROWN (REMODENT) | |
| Name | |
| 756 /Hip IT Cl Sichande Sargerys | |
| Business Name (if applicable) | ١ |
| Business Name (if applicable) REFRESENTING TARK VISTA SENIOR HOUSE ING. | , |
| El Xwa N20, Ca 90245 | |
| Address | |
| 30 312-7347 | |
| Telephone Number | |

November 25,2002

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, SW Washington, D.C. 20554

Re: Numbering Resource Optimization; Petition of the California Public Utilities Commission for Authority to Implement Technology-Specific Overlay Area Codes; Petition of the California Public Utilities Commission for Waiver of the Federal Communication Commission's Contamination Threshold Rule, CC Docket No. 99-200

Dear Ms. Dortch.

An area code split in 310 would hurt me for these reasons:

| AS A SMALL BUSISHESS MAN AN AREA CODE |
|---|
| SPLIT WOULD REQUIRE ME TO REPRINT ALL OF |
| MY BUSINESS CARRS AND ADVERTISING BROCHURES |
| AS WELL AS REPROGRAM MY COMPUTERS, FAX |
| AND PHONE SWITCH. I CANNOT AFFORD THIS |
| C PIT' |
| I urge the FCC to grant the petitiolis tiled by the California Public Utilities Commission as soon as possible. |
| Please consider this letter as part of the record in this proceeding |
| Thank you, |
| JOHN CONNELL |
| Name |
| Business Name (if applicable) CONNELL COMMUNICATIONS |
| 316 MARYLAND ST # J |
| Address EL SEGUNDO CA 90145 |
| Telephone Number 310 312 3468 |



David M. Brudney

From: "David M. Brudney" < bruds@ix netcom.com>

To: "Rep. Jane Harman"

CC: "Karen E Brudney" <kbruds@yahoo.com>
Sent: Friday, November 22, 20024.30 PM

Subject: Re Save Area Code 310!

I am unable to attend the important meeting you have arranged on Monday in El Segundo. I have a "can't break" previous appointment in Torrance at the same time.

Had I been able to attend and had I been invited to speak, I can assure you that I would have expressed a very strong opinion on keeping area code 310 in tact.

I am a small businessman who has run a successful consulting business out of my home since 1979. Hopefully, my remarks will he received as "representative" of all small business people here in the South Bay.

When I first started my business (1979), I spent whatever money I could afford on very professional-looking business cards, stationery, brochures and a few direct mail pieces. Believe me, it was a significant investment for a sole practitioner working within the constraints of very small margins.

I had absolutely no idea when I started that a day would come when I would have no other choice but to redo all of my print collateral because of a communications decision over which I had abolutely no control.

Some time in the '80s I lost "213" and changed to "310" and, obvioulsy, in order to stay in business. I had no choice but to redo everything. Major cost #1.

Sometime in the late '80s or early '90s my zipcode changed from "90274" to "00275" and, once again, I had to have everything redone. Major cost #2.

And now, here we go again. It looks as though I am faced with major cost #3 due to a potential loss of "310."

Every small business person faces unexpected costs. That's just part of being in business. But when that cost comes and the business persons **KNOWS** that there are other options (i.e., use of the 2M "contaminated" numbers in 310), that/this, to me, seems to be nonsense.

I urge you to speak for all of us small business people in the South Bay at Monday's meeting. Please use all or any part of this e-mail as a show of support for your positon.

And thank you very much for bringing all of this lo my attention, for your concern, and for your "stepping up" to the plate.

I was misinformed before (followed strict party Lines at the ballot box) but

I am so glad now that 1 did, in tact, cross party lines and voted for you during your last campaign.

Sincerely,

David M. Brudney, ISHC
David Brudney & Associates
Rancho Palos Verdes, CA
310-373-6936 Fax 310-375-6453
bruds@ix.netcom.com
www.hotel-online.com/Neo/Trends/Brudney/
www.ishc.com
---- Original Message ---From: "Rep. Jane Harman" <ca36ima.pub@mail.house.gov>
To: <bruds@ix.netcom.com>
Sent: Thursday, Nuvcmher 21, 2002 9:49 Ah4
Subject: Save Area Code 310!

Dear Mr. Brudney:

> I will be hosting a town hall meeting in El Segundo on Monday, November

> 25th from noon until 1:30p.m.

3/0-372-1600

> For more information on this event, please visit

> http://www.house.gov/harman/district/meetjane.html

- Regards,

370-1622

> JANE HARMAN

> Member of Congress

http://www.house.gov/harman

> If you do not wish to receive e-mails relating to events that

> Congresswoman Harman will host in the 36th District, please type "REMOVE"

> in the subject line at http://www.house.gov/harman/emailJane.html

11/25/2002

View e:\asp\QNG\Email_Objects\200211\1127220417.txt

From: Web forms < webforms (a) www6 house gov>

Date: 11/27/2002 10:04:11 PM

To: harmaninfo@mail.house.gov Subject: Possible 310 area code change

Dear Congresswoman Harman.

I am forwarding you the email I just sent to FCC Commissioner Copps. I attended Monday's town hall meeling in El Segundo about the 310 and 909 area codes and here are my comments as a concerned citicen. **Thank you** for your concern in this important matter.

Regards, Robert Kunesh El Segundo, California RBKunesh@aol.com

Subj: Possble 310 and 909 area code changes

Dale Tue, 26 N o 2002 00:54:45 -0500

From: RBKunesh To: fccinfo@;fcc.gov

Dear FCC,

I attended the town hall meeling today at the El Segundo (Calif.) concerning the possible 310 and 909 area code changes. I came to themeeting to represent only myself. I would like to express my opinion to Commissioner Copps and the entire FCC leadership about this very important issue for the South Bay of Los Angeles.

As the 310 and 909 area codes are approaching their limit, change will no doubt be needed. Of the changes proposed, the one that distresses me the most is the take back ufthe 310 and 909 area codes from wireless phone users. This is being referred to as a technology specific overlay. What this means to me is a change to my current wireless phone number. I believe that it would be unfair to try **b** solve this problem by only going after the wireless phone users.

There are many wireless phone users, such as myself, who use their wireless phones for business and for important family contacts, such as the elderly. I, like so many of the Los Angeles wireless customers, was given no information when I signed up for service that my current 310 phone number had a second class status. Because I have always felt thal my 310 wireless number had the same status as a land line phone I hasemade it my primary number. I have made stationery as well as distributed my number widely, to be forced to make changes to my area code now would leave me (a small business person) in a pickle.

Considering equal treatment of wireless phone users, I originally purchased my wireless 310 phone because the number itself did not label it as a wireless phone. When working with many large organizations (such as banks and other businesses) they don't tend lo consider wireless numbers as an established number. If a wireless specific area code was created it would allow companies to discriminate (in my opinion) against the wireless users. I believe that many businesses would not view these new wireless area codenumbers as established numbers. I can see these businesses saying, this is a cell phone number, what is you homenumber? My answer ofcoirse would be, this IS my home number. My current wireless phonenumber does not cause me to have this problem, so I am not forced to have both wireless and traditional phone service at the same Lime

I feel that the best option to solve the 310 and 909 problem would be to go with what is called an all services overlay. This would mean that a new area code would be used for all new customers and it would not effect any of the existing 3 10 and 909 phonenumbers.

There is only one main issue as far as I see it to an all services overlay, it would mean that 10 digits would need to be dialed for all 310 and 909 residents. I have no problem with this. As you know, for a period of time the 310 residents already used a 10 digit dial. I had no problem dialing 10 digits and it did not prove to be a burden to me, my family, my elders or friends

Some in today's town hall meeting felt that there is no way the elderly or the handicapped would be able to dial 10 digits, I don't that this has to be the case. There could be technology employed to help with this situation for those who need it. I'm sure the interested parties involved would be willing to help in thia area.

As for as 10 digit dialing goes. 1think everyone needs to remember that more and more elderly and handicapped people are getting wireless phones all the time, simply tossing the wireless phones out of the 310 and 909 will not guarantee that these people will be able to dial 7 digits to their families and doctors. We need to find a solution to this problem that works bener for the long term, I feel the all services overlay is the best way to go.

Thank you for your consideration.

Robert B. Kunesh concerned 310 wireless phone user 610 Sheldon St. El Segundo, Ca. 90245 rbkunesh@aol.com (310)283-2356 (Home)

=== Original Formaued Message Starts Here ====

<APP>CUSTOM
<PREFIX>Mr.</PREFIX>
<FIRST>Robert B.</FIRST>
<LAST>Kunesh</LAST>
<ADDR I>610 Sheldon St.</ADDR I>
<ADDR2></ADDR2>
<CITY>El Segundo</CITY>
<STATE>CA</STATE>
<ZIP>90245</ZIP>
<EMAIL>rbkunesh@aol.com</EMAJL>
<ISSUE>Possible 310 area code change</ISSUE>
<MSG>

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Subj: Possble 310 and 909 area code changes

Date: Tue, 26 Nov 2002 00:54:45 -0500

From: RBKunesh To: fccinfoo@fcc.gov

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View e:\asp\QNG\EmaiLObjects\200211\1129140604.txt

From Web forms < webforms(ii) www6.house.gov>

Date: 11/29/2002 2:04:00 PM

To harmaninro@mail.house.gov

Subject: Area Code spli

Hi,

I agree with the four proposals you mentioned on your website regarding the 310 area code split, especially the electronic overlay and the seven-digit dialing.

I tried the FCC website, but I wasn't sure that I wold be able to be herad on their wesite so I did not post any comments there.

Thanks,

Original Formatted Message Starts Here ===

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<FIRST>Dave</FIRST>

<LAST>Snowden</LAST>

<ADDR1>519 North Gertruda Avenue</ADDR1>

<ADDR2></ADDR2>

<CITY>Redondo Beach</CITY>

<STATE>CA</STATE>

<ZIP>90277-2129</ZIP>

<EMAIL>dvs519@earthlink.net</EMAIL>

<ISSUE>Area Code spli</ISSUE>

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Thanks, </MSG>

</APP>

View e.\asp\QNG\Email_Objects\200211\1129140604.txt - IMAUSER

<u>Version 2.5.B.1004 (AB)</u> on ca36iq using the QNG configuration on the quower/qng/OLEdb database with RTF under 1024x768 resolution - 12/03/2002

<u>Set up Application Preferences for IMAUSER</u>

View e:\asp\QNG\EmaiLObjects\200211\1121160726A.txt

From: Web forms <webforms@www6 house.gov>

Date:

11/21/2002 4:04:11 PM

To.

harmaninfo@mail.hoiise.gov

Subject.

Save 310 Area Code

Jane Harman, Congresswornan 811 N. Catalina Ave. Suite 1302 Redondo Beach, CA 90277 ph. 310 372 1600 fx. 310372 1622

Dear Congresswoman Harman,

Please know that 1 wholeheartedly support your efforts on behalf of your constituents to save our 310 area code.

1 am unable to attend the El Segundo meeting to lend my support, but am sending you this message with the belief that somehow my voice might be heard through your tireless efforts Please keep up with your excellent work to protect our area code.

Sincerely,

Rita Kanell, Ed.D.

---- Original Formatted Message Starts Here ===

<APP>CUSTOM

<PREFIX>Dr.</PREFIX>

<FIRST>Rita</FIRST>

<LAST>Kanell</LAST>

<ADDR1>7810 W. 79th Street</ADDR1>

<ADDR2></ADDR2>

<CJTY>Playa del Rey</CJTY>

<STATE>CA</STATE>

<ZIP>90293</ZIP>

<EM AIL>rkanell@calstatela edu</EMAIL>

<ISSUE>Save 310 Area Code</ISSUE>

<MSG>Jane Harman, Congresswoman

811 N. Catalina Ave. Suite 1302

Redondo Beach, CA 90277 ph. 310 372 1600

fx 310 372 1622

Dear Congresswoman Harman,

Please **know** that 1 wholeheartedly **support** your efforts **on** behalf of your constituents to save our 310 area code. I am unable to attend the El Segundo meeting to lend my support, but am sending you this message **with** the belief lhat somehow my voice might be heard through your tireless efforts. Please keep up **with** your excellent work to protect our area **code**

Sincerely,

Rita Kanell, Ed.D.</MSG>
</APP>

View e:\asp\QNG\EmaiLObjects\200211\1126171716.txt

From:

Web Forms < webforms (v) www6.house.gov>

Date:

11/26/2002 3:04:25 PM

To:

harmaninroo@mail.house.gov

Subject:

CC Docket 99-200

William Costley II 319 N. Malgren Avenue San Pedro. **CA** 90732

November 26,2002

The Honorable Jane Harman United States House of Representatives 229 Cannon House Office Building Washington, DC 20515-0536

Rep. Harman:

Both Options should be implemented.

Option One: there is no logical reason for the phone company to hoard numbers as these are business inventory items.

Option Two: Like ATM's, I have a phone line, with area code and number, that is only used for a PC Internet connection. This area code could and should be some unique number as should all mobile and cell phones.

Sincerely.

William T. Costley II,

=== Original Formatted Message Starts Here ====

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<FIRST>William</FIRST>

<LAST>Costley [I</LAST>

<ADDR1>319 N. Malgren Avenue</ADDR1>

<ADDR2></ADDR2>

<CITY>San Pedro</CITY>

<STATE>CA</STATE>

<ZIP>90732</ZIP>

<EMAIL>bcostley@att.net</EMAIL>

<ISSUE>CC Docket 99-200</ISSUE>

<MSG>William Costley II

319 N. Malgren Avenue

San Pedro, CA 90732

November 26,2002

The Honorable Jane Harman

View e:\asp\QNG\Email_Objects\20021I\112310628.txt

From: Web forms < webforms@www6.house gov>

Date: 11/23/20021:04:12 AM

To. harmanín fo@mail.house.gov

Subject: area cose 310

Dear Representative Harman.

Thank you for helping avoid the splitting up of Area Code 310

I suggest that a new "Over-lay" Area Code be used for all new listings, as this will allow us to keep our old numbers and save printing cost. avoid delays caused by "wrong" numbers, etc.

This should cost or cause no problems. if the calls to or from these over-lays are free. That way, we can easily have twice the capacity, and we can keep our customers happy. (Voters, also.)

Keep up the good work,

Chuck Cressler Veteran Infotech Sales chuck@veteraninfolech.com

P.S. I will not be able to attend the meeting of 11/25/02 as I will be out of town. Please accept my apology,

Chuck

=== Original Formatted Message Starts Here

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<FIRST>Chuck</FIRST>

<LAST>Cressler</LAST>

<ADDR1>21614 Ellinwood Drive</ADDR1>

<ADDR2></ADDR2>

<CITY>Torrance</CITY>

<STATE>CA</STATE>

<ZIP>90503-6330</ZIP>

<EMAIL>chuck@veteraninfotech.com</EMAIL>

<ISSUE>area cose 310</ISSUE>

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Keep up the good work,

Chuck Cressler Veteran Infotech Sales chuck@eleraninrotech.com

View e:\asp\QNG\EmaiLObjects\200211\1127130554.txt

From: Web forms < webforms@www6.house.gov>

Dale. 11/27/2002 1:04 33 PM

To: harmaninfo@mail.house.gov

Subject: Area Code 310 CC Docket 99-200

I- Yes, limit the amount of numbers the relephone companies can hold in reserve!

2- Yes, establish technology-specific overlay!

I would **like** to voice a strong opinion favoring all measures to prevent or postpone the changing of area codes, especially 310

It is totally Non-Value-Added expense for all businesses large and small to change area codes.

l also favor non-specific overlay after other measures have been

exercised.

Limiting a geographic area to one code is like legislating that houses may have only one entry door.

Pilar H. Hale

President,

Simmons & Hale Engineering

=== Original Formatted Message Starts Here ====

<APP>CUSTOM

<PREFIX>Ms</PREFIX>

<FIRST>Pilar</FIRST>

<LAST>Hale</LAST>

<ADDR1>2130 Velez Drive</ADDR1>

<ADDR2></ADDR2>

<CITY>RPV</CITY>

<STATE>CA</STATE>

<ZIP>90275</ZIP>

<EMAIL>pilars@earthlink.net</EMAIL>

<ISSUE>Area Code 310 CC Docket 99-200</ISSUE>

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2- Yes, establish technology-specific overlay!

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Pilar H Hale

President,

Simmons & Hale Engineering

</MSG>

</APP>

View e:\asp\QNG\EmaiLObjects\200211\1129110453.txt

From. Web Forms < webforms @www6.house.gov>

Dale. 11/29/200211:04:07 AM

To: harmaninfo@mail.house.gov

Subject: area code 310

I applaud your efforts on CC Docket number 99-200. This area code business is very frustrating and I hope your efforts will be successful. I think the two options mentioned in the Daily Breeze will be helpful. I also think you should consider adding legislation lhat would allow cell phone users to keep their numbers when they move From provider to provider. I recently got enticed away from one company to another and was then confronted with the realization I lost my old number and was given a 323 area code number. This is very frustrating since it is inconvenience and dangerous to have to dial in those extra numbers all the time. I call 310 people 99% of the time and now I have to dial 1-310 before thenumber. Please push the safety issue when dialing and driving. I know that is not the safest thing to do but it is saler dialing fewer digits. Use that as an angle Why can't people just krep their cell phone numbers when changing providers? I'd rather see the area split up again that this overlay business. Previously, they made everyone dial all 10 digits and that was a nightmare and got everyone mad. It was rescinded. I hope you can help us all with your legislation. I applaud your efforts.

--- Original Formatted Message Starts Here ===

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<FIRST>Steven</FIRST>

<LAST>Felstein</LAST>

<ADDR1>702 N. Maria Ave.</ADDR1>

<ADDR2></ADDR2>

<CITY>Redondo Beach</CITY>

<STATE>CA</STATE>

<ZIP>90277</ZIP>

<EMAIL>sealman9@aol.com</EMAIL>

<ISSUE>area code 310</ISSUE>

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Version 2.5.B.1004 (AB) on cu36iq using the QNG configuration on the quower/qng/OLEdb dutabase with RTF under 1024x768 resolution - 12/03/2002

Set up Application Preferences for IMAUSER

View e:\asp\QNG\EmaiLObjects\200211\112230706.txt

From: Web forms < webforms@www6.house.gov>

Date. 11/22/20023:04:10 AM

To: harmaninfo@mail.house.gov

Subject: 310 area code

I don't have time to attend your Town Hall, but I can give you my opinion here. STOP the split madness! We need an OVERLAY code for all new cell phones, pagers, and faxes.

And no, we do NOT need ten-digit dialing with an overlay. Each phone can use 7-digit dialing within its own code. 310 land lines default to 310. Overlay cell phones default to thr overlay code.

Thanks.

--Bruce

Original Formatted Message Starts Here ====

<APP>CUSTOM

<PREFIX>Mr.</PREFIX>

<F1RST>Bruce</F1RST>

<LAST>Hamilton</LAST>

<ADDR1>2116 Bataan Rd. #C</ADDR1>

<ADDR2></ADDR2>

<CITY>Redondo Beach</CITY>

<STATE>CA</STATE>

<ZIP>90278-1436</ZIP>

<EMAIL>bhami@pobox.com</EMAIL>

<ISSUE>310 area code</ISSUE>

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--Bruce</MSG> </APP>

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| From. | Web forms < webforms (a) www6.house.gov> |
|--|---|
| Dale: | 11/21/2002 9:03:56 PM |
| To: | harmaninfo@mail.house.gov |
| Subject: | 310 NPA |
| | for your invitation to the Save the 310 NPA on Nov.27 ndo. I will be unable to attend as we will be in Utah. |
| that I know | n consultants, we are very familiar with the 310 NPA situation. The right solution is technology overlays. No one very cares what NPA is used for their Cell Phone. ten to FCC Chairmen, Never received a response. |
| Should you Ken DeLo | a find telecom expertise beneficial, we would hsppy to advise you ng |
| <app>CU <prefix: <first="">F <last>D <addr1> <addr2> <city>R <state> <zip>902 <email> <issue>3</issue></email></zip></state></city></addr2></addr1></last></prefix:></app> | Mr. Ken teLong teLong teSe940 Maycroft Dr. ADDR2> PV CA 75 ken.delong@verizon.net tion NPA tank you for your invitation to the Save the 310 NPA on Nov.27 in ElSegundo. I will be unable to attend as we |
| that I know | n consultants, we are very familiar with the 310 NPA situation. The right solution is technology overlays. No one v cares what NPA is used for their Cell Phone. ten to FCC Chairmen. Never received a response. |
| | ı find telecom expertise beneficial. we would happy to advise you. |
| Ken DeLo | |

View e: \asp\QNG\Email_Objects\200211\1121210439A.txt - IMAUSER

<u>Version 2.5.B.1004 (AB)</u> on ca36iq using the QNG configuration on the qpower/qng/OLEdb database with RTF under 1024x768 resolution - 12/03/2002

<u>Set up Application Preferences for IMAUSER</u>

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